

SOUTH AUSTRALIAN MARITIME MUSEUM

EDUCATION PROGRAM CANCELLATION POLICY

The SA Maritime Museum consistently receives more booking requests than we can accommodate. We operate on a tight schedule and endeavour to provide our education programs to as many students as possible. This requires careful planning and means that changes can be difficult to accommodate, particularly with short notice.

When bookings are changed by the client and the request can be accommodated by the program, there will be no charge. If we cannot change the booking, the rules for cancellation will apply.

The museum must be notified for all cancellations by calling us on 8151 3260.

Cancellations received within 10 working days of a program will incur an administration fee of 30% of the program cost.

Cancellations received on the day of the program will incur the full cost of the visit.

We follow the Department for Education's policy on excursions and extreme weather. Fees will not be charged for cancellations in those circumstances.